

Stuart Brennan, CSQA

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CSQA Certified Software Quality Analyst approaching five years of full life cycle test experience

Seeking a quality assurance/business analyst position within a company focused on the value of quality, process and methods applicable to successful software implementation.

Overview

Strong experience as a QA Team Lead initiating and managing test environments, people and process. Wide ranging lead and test experience with web, client server, SQL and Oracle environment experience. Full range of life cycle testing using automation and manual tools. Awareness of the range and depth of work needed to consider a product as fully tested while understanding the needs of organizations that deal with time to market driven projects.

Environment/OS test experience (years)

ASP (2)	Java Applets (2)	Peer to Peer (1)
Client Server (3)	Java Script (2)	Search Engines (2)
Crystal Reports (3)	Java Servlets (2)	Secure Socket Layers (1)
HP-UNIX (2)	JSP (2)	Visual Basic (4+)
HTML (2)	Load Balanced (2)	Web/internet (3+)
Iplanet (2)	MS Exchange (1)	Windows NT (3)
IIS (2)	MS SQL Server (3)	Windows 95 & 98 (4+)
Jrun (2)	MS Terminal Server (1)	Windows 2000 (2)
Java (3)	Oracle (2)	XML (2)

Full range of Internet Explorer and Netscape browsers and service packs

Testing tool experience (years)

Automation	Rational Team Test (2), Astra Quick Test (1), Test Director (1), Mercury WinRunner (exposure), Mercury LoadRunner (exposure)
Defect Tracking	Lotus Notes (3), Clarify (2), Capture (4+), Hypercam (4+)
Database	MS SQL (3), Oracle (2), MS Access (4+), MS Query Analyzer (4+)
Others	MS Project (2), MS Office Suite (4+), Visual Source Safe (3), Visio (3), VNC (2), PC Anywhere (2)

Professional Experience

Novient

Senior QA Analyst/QA Team Lead

Sep. 2000 – present

3525 Piedmont Road, Eight Piedmont Center, Suite 500, Atlanta, GA 30305

Service process optimization software

- Managed up to 10 QA and Services resources for web testing in full life cycle development QA/QC and customer support QC environments. Promoted to QA Team Lead upon completion of initial three month assessment.
- Direct reporting, analysis and solution recommendations to company executives about QA progress, estimated deadlines and potential issues. Recommended solutions to problems and improvement ideas for QA team to achieve aggressive time deadlines.
- Served as QA representative in requirements gathering, design documentation reviews and status/analysis meetings.
- Managed QA team for integration testing of a Project Management tool that was purchased by Novient to be attached to their existing product line.
- Worked closely with business analysts, product strategy, development engineers, project managers and software architects to suggest improvements to implementation and request the necessary documented information to perform effective life cycle testing.
- Created, implemented, presented and trained process and testing methodologies for QA and Services groups. Implemented Rational Unified Process (RUP) in company's testing process.
- Generated test data, test plans and scripts based on requirements and design documentation for internal test and external customer use.
- Full life cycle testing including; automation, unit, regression, system, integration, UI, database, performance, security, installation, configuration, migration, browser and user acceptance testing in a web-based environment.
- Troubleshoot test environments, system configurations and installations to verify pre-set standards were met before allowing QA team to begin test cycles. Analyze database migrations with SQL queries.
- Provide risk assessment and environment/test progress analysis in relation to stated goals, objectives and deadlines.

- Training, assignment and assessment of work duties across QA group. Led team meetings to present future plans and discuss current progress to team members.
- Implemented version control for QA department using Visual Source Safe.
- Assessed applicants resumes, performed interviews with QA applicants. Made hiring recommendations.
- Took on extra workloads which included;
 - Creating company wide defect standards documentation.
 - Webmaster for company's QA intranet site.
 - Volunteer for Initial Product Development Feedback analysis group.
 - Volunteer for weekend and evening support assignments.

Ajilon Software Quality Partners.

Nov. 1997 – Sep. 2000

5909 Peachtree Dunwoody Road, Suite 770, Atlanta, GA 30328-5341

Client: MCI

QA Lead

Sept. 1999 – Sept. 2000

Sales, payroll, commission tracking and reporting system.

- Sole QA resource responsible for all aspects of QA and QC on fast track Y2K related project. Application coded in Visual Basic and Java on Windows NT/SQL Server.
- Responsible for creating and maintaining QA methodology based on customer's requirements and continual changing requests. With no formal specifications to work with, relied on close communication with developers, project manager and customers to learn and understand the needs and usage of the system.
- Performed UI, unit, install, data, integration, performance and configuration testing.
- Used clean machines to verify web based Intranet applications performance in all possible user environments.
- Used SQL Query Analyzer to test data integrity. Used SQL commands to manipulate data to required testing states

Client: Plantation Pipeline

QA Team Lead

Nov. 1998 – Sept. 1999

Oil/Gas control, scheduling and tracking system

- Trained and managed 2 QA Analysts. Responsible for all aspects of QA and QC on the project. Application coded in Visual Basic on Windows Terminal Server/SQL Server.
- Created test databases, templates, plans and scripts. Implemented and maintained defect tracking system.
- Assessed and reported status, recommended progress to managers and customers in regular meetings.
- Performed regression, unit, system, UI, stress, data, integration, disaster recovery, performance, configuration, installation, security, automated and parallel testing to verify compliance of system with available documents and expected performance.
- Worked with and reported directly to clients regarding testing status and method implementation.
- Learned browser configurations during testing of the web based part of the application.

Client: Conseco

QA Analyst

Nov. 1997 – Nov. 1998

Commercial lending application

- Created comprehensive test plans based on technical specifications to verify data and performance of overnight commission based batch file processing system. Used Unix commands to run processes and verify data. Application coded in Visual Basic on Oracle/HP-Unix.
- Performed functional, UI, unit, system, integration, automated, database and regression testing in all areas of the application.
- Created, tracked, tested and verified reported bugs using Lotus Notes database.
- Integrated database and automation testing with Rational Team Test. Used MS Access to construct complex queries for verification of automated testing cycles – reducing the test cycle from two weeks to two days.
- Worked continuously to changing and restricted deadlines for staged product releases and ongoing maintenance in a dynamic working environment.

Education

University of Central Lancashire, Preston, England
B.A. with Honors in International Business

1994 - 1997

Professional Associations

Atlanta Quality Assurance Association. Elected board member - Webmaster
Atlanta Quality Assurance Association. Elected board member - Memberships

Aug. 1999 – Aug. 2001

April 2002 – present

Certifications

Quality Assurance Institute Certified Software Quality Analyst (CSQA)

Nov. 1999

References Available upon request